

## MAINTENANCE GUIDE

If properly cared for your floor will last for generations. The following tips will help you get the most from your wooden floors. Please read the general tips before proceeding to the steps specific to your type of floor.

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## GENERAL FLOOR CARE TIPS

### 1. AMBIENT CONDITIONS

During the life of the floor ambient humidity must be maintained within the range of 45% to 65% RH and 18 to 24°C. This includes during periods when the property is unoccupied such as during holidays. Please note that high humidity may lead to warping and other issues, whilst excessive drying caused by high temperature &/or low humidity may lead to splits and warping. Avoid rapid changes in temperature.

### 2. ENTRANCE MATS

Always have internal and external entrance matting at all entrances to the property; this will help prevent abrasive particles being carried onto the floor and will extend the life of the floor finish.

### 3. PROTECT FROM FURNITURE

Use self-adhesive felt pads on flat furniture feet to protect the floor from excessive scratching, and use felt based castor cups under wheeled furniture. A purpose made polypropylene floor mat must be used below wheeled office chairs. (Note: Heavy scratching will break the seal of the lacquer causing damage to the timber by ingress of dirt and moisture from cleaning.

### 4. FOOT TRAFFIC

Stiletto heels may damage wood floor finish and cause compression marks on some wood species and are not recommended for use on wood floor. Avoid heavy work boots with abrasive soles and thick treads which can retain abrasive objects such as gravel stones. In areas of high foot traffic pay special attention to daily cleaning and where use protective rugs and matting.

### 5. PET CARE

Keep pet's claws well-trimmed to avoid scratches and protect areas where they sleep and feed to avoid damage from moisture and spills.

## **6. SUNSHINE**

Wood is a natural material and is affected by UV light. As with the blackened oak beams of ancient houses all wood will mellow and change colour with sunlight. Oak will mellow and become a richer in tone whilst grey brown of American Black Walnut will turn a more golden hue. Each species will react in different ways to UV light. In rooms with large windows especially those which are south facing, special care should be taken to reposition furniture and rugs to ensure an even colour across the floor. Floors treated with stains and lyes are more stable in strong UV conditions.

## **7. CLEAN UP SPILLS**

Avoid standing water or liquid. Mop up any liquid spills quickly and never allow spills to stay on the surface for any length of time. If moisture ingresses into the surface of your floor it may cause lasting damage.

## **8. REGULAR CLEANING**

Daily/weekly cleaning consists of sweeping with a soft broom or dust attracting flat head mop. Floors can be periodically cleaned with an almost dry wrung out mop, avoiding use of excess moisture. **NEVER WET MOP WOODEN FLOORS**. All spills must be wiped up immediately with an absorbent kitchen towel.

# **LACQUERED FLOOR MAINTENANCE**

All Lacquered floors are finished with 6 – 7 coats of hard wearing and easy maintenance Wood's Good Lacquer

## **DAILY MAINTENANCE**

Wood is a natural product and it will change in appearance and colour over time as it matures. Follow these guidelines and maintain the natural beauty of your floor.

- Prevent accumulation of grit and abrasive dust which can scratch and dull the lacquered surface. Do this with regular sweeping and vacuuming and by installing barrier mats such as coir matting inside and outside all external door ways.
- Protect all furniture with felt pads to avoid any scratching with movement.
- Wipe up any spilled liquids and avoid any standing water or liquid as wood will absorb liquid and expand which could affect the stability of the floor. Any stains should be removed while wet with a clean damp cloth.
- Avoid use of oil-based detergent or any household cleaners. These can be abrasive and damage or dull the surface and can leave a dangerous slippery film.

- If using a mop and bucket with soap solution to clean the floor, avoid using too much water insuring the mop almost dry before application.

### **LACQUERED FLOORS – CLEANING WITH WOOD’S NATURAL FLOOR CARE**

Natural Floor Care is designed to clean and protect oiled, waxed and lacquered wooden floors. The soap solution works to clean the surface removing ground in dirt, while nurturing waxes (including responsibly sourced Brazilian Palm Wax) coat the surface with a water-resistant protective film which also works perfectly many other surfaces including laminate, vinyl, linoleum, cork, natural stone, unglazed tiles and polished concrete!

#### **INSTRUCTIONS:**

1. Vacuum clean to remove loose dirt.
2. Floor must be dry.
3. Shake the spray well before & during use.
4. Working in sections spray the surface.
5. Wipe the surface with the grain using a Wood’s Good® Applicator Mop Pad or lint free cloth/ mop.
6. When finished allow to dry for 30 - 60 mins.
7. Rinse applicator pad with clean water.

**NOTE:** Always test on a small area in order to check the surface and the compatibility of the product. Always keep the amount of water used to clean the floor to a minimum.

## **UV OILED / HARDWAX OILED FLOOR MAINTENANCE**

### **GENERAL MAINTENANCE**

- Prevent accumulation of grit and abrasive dust which can scratch and dull the surface. Do this with regular sweeping and vacuuming and by installing barrier mats such as coir matting inside and outside all external door ways.
- Protect all furniture with felt pads to avoid any scratching with movement.
- Wipe up any spilt liquids and avoid any standing water or liquid as wood will absorb liquid and expand which could affect the stability of the floor. Any stains should be removed while wet with a clean damp cloth.
- Avoid use of any household cleaners. These can be abrasive and damage or dull the surface and can leave a dangerous slippery film.

## **INITIAL AND REGULAR MAINTENANCE CARE WITH WOOD'S GOOD NATURAL FLOOR CARE REFRESHER**

Before a new floor is taken into use it is recommended to apply a coat of Natural Floor Care Refresher which is a natural way to add a protect sheen to the floor.

Natural Floor Care Refresher adds protection to oiled, waxed and lacquered wooden surfaces, ideal for floors and furniture. With nurturing waxes, including sustainably sourced Brazilian Carnauba palm wax, it revives and refreshes dull and scratched surfaces and is perfect for areas that require extra resistance to water and spillages.

Designed to be used with oiled and waxed wood flooring, it is also suitable for lacquered wood, laminate, vinyl, linoleum, cork, natural stone, unglazed tiles and polished concrete!  
Instructions: (Tools: Wood's Good® Applicator Mop Pad or lint free mop/cloth)

1. Vacuum clean to remove loose dirt.
2. Freshly sealed surfaces should be fully cured and dry.
3. Shake or stir thoroughly before and during use.
4. Working in sections apply undiluted Refresher with the grain working wet on wet. (Avoid working on areas that have already dried)
5. Wipe onto the surface following the grain.
6. When finished allow drying for 30 – 60 mins.
7. Protect surface from water for 24 hrs after application.
8. Rinse applicator pad with clean water.

**NOTE:** Always test on a small area in order to check the surface and the compatibility of the product. Do not apply to newly oiled surfaces for at least 7 days. Aftercare: Re-apply undiluted Natural Floor Care Refresher periodically as required. To clean use Refresher as a water additive or Wood's Good Natural Floor Care Spray.

## **REGULAR CLEANING WITH WOOD'S GOOD NATURAL FLOOR CARE**

Natural Floor Care is designed to clean and protect oiled, waxed and lacquered wooden floors. The soap solution works to clean the surface removing ground in dirt while nurturing waxes (including responsibly sourced Brazilian Palm Wax) coat the surface with a water resistant protective film which also works perfectly many other surfaces including laminate, vinyl, linoleum, cork, natural stone, unglazed tiles and polished concrete!

Instructions:

1. Vacuum clean to remove loose dirt.
2. The floor must be dry.
3. Shake the spray well before & during use.
4. Working in sections spray the surface.
5. Wipe the surface with the grain using a Wood's Good® Applicator Mop Pad or lint free cloth/ mop.
6. When finished allow to dry for 30 – 60 mins.
7. Rinse applicator pad with clean water.

**NOTE:** Always test on a small area in order to check the surface and the compatibility of the product.

## **NATURAL OILED FLOOR CARE & MAINTENANCE**

### **GENERAL MAINTENANCE**

- Prevent accumulation of grit and abrasive dust which can scratch and dull the surface. Do this with regular sweeping and vacuuming and by installing barrier mats such as coir matting inside and outside all external door ways.
- Protect all furniture with felt pads to avoid any scratching with movement.
- Wipe up any spilt liquids and avoid any standing water or liquid as wood will absorb liquid and expand which could affect the stability of the floor. Any stains should be removed while wet with a clean damp cloth.
- Avoid use of any household cleaners. These can be abrasive and damage or dull the surface and can leave a dangerous slippery film.

### **INITIAL MAINTENANCE CARE WITH MAINTENANCE OIL**

Natural oiled floors should always receive a commissioning coat of maintenance oil after installation and before the floor is used. This should be buffed into the surface and is usually done with a machine buffer.

The floor should be used with care avoiding spillages for the next 7 days while the oil fully cures and should not be washed during this period.

### **ADD AN EXTRA COAT OF PROTECTION WITH WOOD'S GOOD NATURAL FLOOR CARE REFRESHER**

Once the floor has received a commissioning coat of maintenance oil it is ready for a coat of undiluted Natural Floor Care Refresher which is a natural way to add a protective sheen to the floor. can be applied using a damp mop or Wood's Good applicator.

Natural Floor Care Refresher adds protection to oiled, waxed and lacquered wooden surfaces, ideal for floors and furniture. With nurturing waxes, including sustainably sourced Brazilian Carnauba palm wax, it revives and refreshes dull and scratched surfaces and is perfect for areas that require extra resistance to water and spillages.

Designed to be used with oiled and waxed wood flooring, it is also suitable for lacquered wood, laminate, vinyl, linoleum, cork, natural stone, unglazed tiles and polished concrete!  
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**NOTE:** Always test on a small area in order to check the surface and the compatibility of the product. Do not apply to newly oiled surfaces for at least 7 days. Aftercare: Re-apply undiluted Natural Floor Care Refresher periodically as required. To clean use Refresher as a water additive or Wood's Good Natural Floor Care Spray.

### **REGULAR CLEANING WITH WOOD'S GOOD NATURAL FLOOR CARE**

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